

Registering for PKG Online (employees/pensioners)

The first time you log in, you need an activation code to be able to use PKG Online.

Active insured persons will find the activation code on the back of their pension certificate on PKG Online, and pensioners will find it on their tax certificate.

You will find the "PKG Online" menu tab on our homepage (pkg.ch/en).
Select "Login for policyholders".

All fields marked with an asterisk (*) are mandatory.

Login

Please log in with your username or your new social security number.

Username*

Password*

Next

Register →

I have forgotten my password →

Click on "Register" on the login window.



Register



Insured persons or pensioners

Are you an insured person or pensioner?



Employer

Are you an employer?



Broker

Are you a broker?

Here you must click on "Insured persons or pensioners".

1

Identification

2

User data

3

Confirm e-mail address

4

Two-factor selection

5

Confirm two-factor

Please enter your user data and your new password. The password must have at least eight characters and contain characters from each of the following groups: numbers, lower case letters, upper case letters and special characters.

email address*

Password*

Confirm password*

Back

Next

Cancel

Step 1

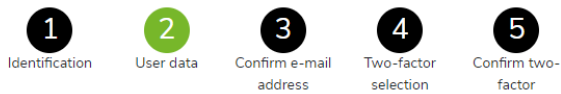
Now you have to complete the following fields:

Enter your OASI number (13-digit insurance number).

Enter your date of birth.

Enter your activation code

Now you need to accept the Terms of use and can then click on "Next".



Please enter your user data and your new password. The password must have at least eight characters and contain characters from each of the following groups: numbers, lower case letters, upper case letters and special characters.

email address*

Password*

Confirm password*

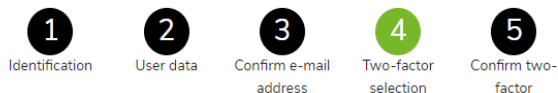
Back Next Cancel



Please enter the verification code that was sent to the e-mail address .

Verification code*

Back Next Cancel

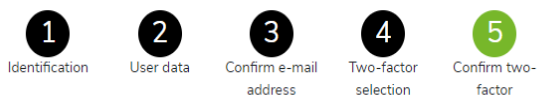


access to your user account is additionally protected with two-factor authentication. Please select which option you would like to log in with in the future.

Two-factor authentication via*

Mobile no.

Back Next Cancel



Please enter the verification code that was sent to the mobile phone number .

Verification code*

Back Next Cancel

Step 2

Here you have to complete the following fields:

E-mail address
Password
Confirm password

Password
The password must have at least eight characters and contain characters from each of the following groups: numbers, lower case letters, upper case letters and special characters.

Once everything has been filled in, you can click on "Next".

Step 3

Now an e-mail containing a verification code should be in your inbox.

Please enter the verification code and click on "Next".

Step 4

Select two-factor authentication via "Text message sent to mobile phone No." and click on "Next".

Then the "mobile phone No." input field will appear on the window.

Once you have entered your mobile phone number, you can click on "Next".

Step 5

Now a text message containing a verification code should have been sent to your mobile phone.

Please enter the verification code and click on "Next".

The registration process is now finished, and you are logged in and can start navigating.